



TotalBalance

Wellbeing Centre

ZERO TOLERANCE

Statement

Our team come to work to care for others, not to become victims of violence, threatening behaviour, physical, verbal, racial abuse or discrimination.

If you are violent or abusive in any way towards our team, we have the right to refuse to treat you.

Any client or visitor who treats any member of the team in this way will be removed from the premises and will be reported to the police and may face prosecution.

It is unacceptable for clients to refuse treatment, care or services from a particular member of the team if the refusal is based on racially discriminating grounds.

Should you refuse services on discriminatory grounds then it may be considered that you are refusing treatment altogether.

Paul Weavers

Centre Manager